



Dear Registry Operators and Registrars,

This message is to notify you of an upcoming maintenance window for the Trademark Database (TMDB) to improve the server performance and reliability. This maintenance will not change the functionality of the TMDB and will not impact any other ICANN service.

There will be a maintenance window on 17 April 2024 starting at 8:00 UTC for a maximum of two hours. During this time, intermittent server downtime may occur, potentially affecting list services (DNL, LORDN, SURL, SMDRL).

The Claims Notice Information Services (CNIS) service will continue to be available during the maintenance period.

If you have any questions, please contact ICANN Global Support at [globalsupport@icann.org](mailto:globalsupport@icann.org).

Kind Regards,

ICANN Global Support