



Dear Registrar,

This email is to inform you that the [global amendment](#) to the 2013 Registrar Accreditation Agreement (RAA Global Amendment) is **now effective**.

You may view the changes in further detail via the redline posted on the [2013 Registrar Accreditation Agreement webpage](#). The RAA Global Amendment enhances the existing provisions in Section 3.18 of the RAA by requiring registrars to promptly take reasonable and appropriate action to stop or otherwise disrupt DNS Abuse. Please refer to the [2024 Global Amendment webpage](#) for a more detailed explanation of these changes.

In connection with the RAA Global Amendment, ICANN has also issued an [Advisory](#) that was developed in consultation with the Contracted Parties House Negotiating Team. The Advisory further explains the new requirements, provides guidance, and sets out expectations for action by contracted parties to establish compliance. The Advisory also elaborates upon terms like "mitigation actions," "appropriate," "stop" (contributing to stop), and "disrupt" (contributing to disrupt). Additionally, the Advisory contains examples of DNS Abuse, actionable evidence, and corresponding appropriate and prompt mitigation actions, considering the circumstances of each case.

If you have any questions, please reach out to your ICANN Account Manager or send an email to [registrar@icann.org](mailto:registrar@icann.org).

Sincerely,

Russ Weinstein  
Vice President, GDD Accounts and Services  
Internet Corporation for Assigned Names and Numbers (ICANN)