



The Internet Corporation for Assigned Names and Numbers

13 June 2017

VIA EMAIL

Lv Hongze
Head of Domain Name Business
Beijing Tele-info Network Technology Co., Ltd. (xn--vuq861b)

Dear Lv Hongze,

Thank you for your correspondence dated 27 May 2017 and for providing ICANN an opportunity to address the concerns you raise regarding the Notice of Breach issued against Beijing Tele-info Network Technology Co., Ltd. (xn--vuq861b) (“Beijing Tele-info”) on 3 May 2017 and published at https://www.icann.org/uploads/compliance_notice/attachment/927/serad-to-qi-3may17.pdf (“Breach”).

Per your request, ICANN posted your correspondence on 30 May 2017 at the correspondence page at this link <https://www.icann.org/resources/pages/correspondence>.

To address your concern about the way the breach was issued - I want to assure you that the Breach was issued in accordance with ICANN Contractual Compliance’s approach and process at <https://www.icann.org/resources/pages/approach-processes-2012-02-25-en>.

Specifically, in the Informal Resolution phase of the process (and as noted in the chronology attached to the Breach), Beijing Tele-info’s Compliance contact was sent three compliance notices regarding past dues fees, with the 3rd notice copied to Beijing Tele-info’s Legal and Primary contacts. Due to lack of payment of past due fees by the 3rd Notice deadline, the matter advanced to the Formal Resolution phase and the Breach was issued under Section 4.3(a)(i) of the Registry Agreement (“RA”).

The additional items of noncompliance included in the Breach were done in alignment with ICANN’s process, which includes a review of any contracted party’s history and compliance with other contractual areas before a notice of breach is issued. Fees that are due to ICANN before the Breach due date are also included (and indicated as such) to ensure full compliance with Article 6 of the RA.

Beijing Tele-info’s billing contact information was not at issue during the ICANN Contractual Compliance process, which relies only on the registry operator’s Compliance, Primary and Legal contacts.



To address your concern about ICANN sending invoices to an old (out of date) billing contact - ICANN is forwarding this matter to the ICANN Complaints Office (details at <https://www.icann.org/complaints-office>) since it relates to an ICANN Organization process. The Complaints Office will contact you and continue to work with you through resolution of this aspect of your correspondence.

Based on the information provided to date in response to the Breach, ICANN will address the resolution of the Breach under separate cover, per the ICANN Contractual Compliance process.

As stated above, the Breach was issued under Section 4.3(a)(i) of the RA and per ICANN Contractual Compliance's approach and process. Based on that, ICANN will not withdraw or revise the Breach.

Sincerely,

Maguy Serad
Vice President, Contractual Compliance
ICANN