



The Internet Corporation for Assigned Names and Numbers

TRANSMITTED VIA FACSIMILE, ELECTRONIC MAIL AND COURIER

27 April 2012

[NAME REDACTED]  
Planet Online Corp. (IANA ID# 815)  
[ADDRESS REDACTED]  
Phone Number: [NUMBER REDACTED]  
E-mail: [EMAIL REDACTED]

**RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT**

Dear [NAME REDACTED]:

Please be advised that as of 27 April 2012, Planet Online Corp. ("Planet Online") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 13 September 2009 ("RAA"). The breaches result from:

1. Planet Online's failure to respond to ICANN's 2011 Whois Data Reminder Policy (WDRP) audit pursuant to Section 3.14 of the RAA; and
2. Planet Online's failure to pay past due accreditation fees pursuant to Section 3.9 of the RAA.

Please refer to the attachment below for details regarding the breaches. We request that Planet Online cure the breaches within 15 working days from the date of this letter by taking the following actions:

1. Complete the 2011 WDRP audit questionnaire pursuant to Section 3.14;
2. Provide all requested documents to demonstrate compliance with the WDRP;  
and

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<http://icann.org>



[NAME REDACTED]  
Planet Online Corp.  
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3. Pay past due accreditation fees in the amount of \$12,133.52.

If Planet Online fails to timely cure these breaches, ICANN may commence the termination process.

If you have questions or require assistance, please contact me at [stacy.burnette@icann.org](mailto:stacy.burnette@icann.org).

Sincerely,

[SIGNATURE REDACTED]  
Stacy Burnette  
Director,  
Contractual Compliance

Enclosure: Customer Statement



## ATTACHMENT

### Failure to Respond to Registrar Audit

Section 3.14 of the RAA requires Planet Online to timely provide documents and information concerning a contractual compliance audit to demonstrate compliance with the terms of the RAA upon no less than (15) days notice by ICANN.

ICANN sent Planet Online the 2011 WDRP compliance audit request on 25 January 2012. All registrars were required to respond by 15 February 2012. ICANN sent Planet Online multiple compliance notices requesting that Planet Online complete the 2011 WDRP audit questionnaire (see the chronology below). As of the date of this letter, Planet Online has not contacted ICANN in response to these requests and it has not complied with the requests.

Planet Online's repeated failure to complete the 2011 WDRP audit questionnaire constitutes a breach of Section 3.14 of the RAA.

### Failure to Pay Accreditation Fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Planet Online currently owes ICANN \$12,133.52 in past due accreditation fees.

Planet Online failed to comply with its obligation pursuant to Section 3.9 of the RAA by failing to timely pay accreditation fees.

Below is a chronology of our correspondence and other attempts to contact Planet Online to date:

<b>Date of Notice</b>	<b>Deadline for Response</b>	<b>Details</b>
25-Jan-12	15-Feb-12	ICANN sent first compliance notice via e-mail to [EMAIL REDACTED]. No response received.



<b>Date of Notice</b>	<b>Deadline for Response</b>	<b>Details</b>
09-Feb-12	15-Feb-12	ICANN sent second compliance notice via e-mail to [EMAIL REDACTED]. No response received.
20-Feb-12	23-Feb-12	ICANN sent third compliance notice via e-mail to [EMAIL REDACTED]. No response received.
14-Mar-12	N/A	ICANN attempted to fax notice to registrar at [NUMBER REDACTED]. Fax was unsuccessful as it could not be properly transmitted to that number.
20-Mar-12	2-Apr-12	ICANN sent notice to registrar via FedEx Courier at: [ADDRESS REDACTED]
23-Apr-12	N/A	ICANN contacted registrar via telephone at [NUMBER REDACTED]. Left voice message. No response received.